RS-449 DTE/DCE DATA INTERFACE (MODEL 40200) OPERATING MANUAL

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SECTION 1 GENERAL INFORMATION

1.1 INTRODUCTION

This manual contains descriptions, set-up and operating instructions, specifications, maintenance, and service information for the Telecommunications Techniques Corporation (TTC) Model 40200 RS-449 DTE/DCE Data Interface. The RS-449 DTE/DCE Data Interface allows all FIREBERD mainframes to be connected to RS-449-type compatible circuits and act as the data terminal equipment (DTE) or data communications equipment (DCE).

1.2 INTERFACE FEATURES

The Model 40200 RS-449 DTE/DCE Data Interface has the following features.

- Enables a FIREBERD mainframe to act as the DTE or DCE with an appropriate adaptor cable.
- Front panel switches allow control over connector termination, clock polarity, and timing mode.
- Allows testing of RS-449-type circuits using serial binary formatted data up to 15 MHz.

1.3 INTERFACE COMPATIBILITY

The Model 40200 RS-449 DTE/DCE Data Interface is designed in accordance with the following specifications.

- EIA Standard RS-449, General Purpose 37-position and 9-position Interface for Data Terminal Equipment and Data Circuit-Terminating Equipment Employing Serial Binary Data Interchange, November 1977.
- EIA Standard RS-422-A, Electrical Characteristics of Balanced Voltage Digital Interface Circuits, December 1978.
- EIA Standard RS-423-A, Electrical Characteristics of Unbalanced Voltage Digital Interface Circuits, December 1978.
- CCITIT Recommendation V. 10 (or X.26), Electrical characteristics for unbalanced double-current interchange circuits for general use with integrated circuit equipment in the field of data communications.
- CCITT Recommendation V.11 (orX.27), Electrical characteristics for balanced double-current interchange circuits for general use with integrated circuit equipment in the field of data communications.

• ISO 4902-1980 (E), Data communication - 37-pin and 9-pin DTE/DCE interface connectors and pin assignments.

1.4 OPTIONS AND ACCESSORIES

The following cables are available from TTC for the RS449 D~TE/DCE Data Interface. Cable diagrams are provided in Appendix A.

- Model 10215, 6' cable with 37-position male D connectors.
- Model 10417, 10' cable with 37-position male D connectors.
- Model 10210, 9" DCE-to-DTE crossover cable with 37-position male and female connectors (supplied with interface).

SECTION 2 INTERFACE DESCRIPTION

2.1 INTRODUCTION

This section describes the RS-449 DTE/DCE Data Interface front panel connector and functional description of each of the capabilities and features of the interface.

2.2 PHYSICAL DESCRIPTION

The Model 40200 RS-449 DTE/DCE Data Interface has three 3-position toggle switches, one 3-position rotary switch, and one EIA RS-449 compatible D-type connector on its front panel as shown in Figure 2-1. The switches control clock polarities, timing, and connector termination. The wording in parentheses on the front panel refers to FIREBERD DCE operation.

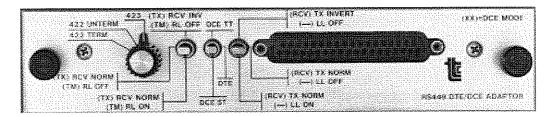


Figure 2-1. The RS-449 DTE/DCE Data Interface

2.2.1 Interface Switches

422 TERM/422 UNTERM/423 Switch - This switch controls the electrical characteristics of the interface connector when testing balanced (terminated and unterminated) and unbalanced circuits.

The **422 TERM** position configures the interface connector for terminated balanced operation by terminating the Send Timing (ST), Receive Timing (RT), and Received Data (RD) leads with a low input impedance (100ohms). This position meets the EIA RS-422-A requirements for balanced terminated circuit operation.

The **422 UNTERM** position configures the connector for ~unterminated balanced operation. Only the ST, RT, and RD leads are affected. This position meets the EIA RS-422-A requirements for balanced unterminated circuit operation.

The **423** position configures the interface connector for testing unbalanced circuit operation. The Terminal Timing (TT), Send Data (SD), ST (DCE only), Terminal Ready (TR), and Request to Send (RS) leads are configured for unbalanced operation in this position. This position meets the EIA RS-423-A requirements for unbalanced circuit operation.

(TX) RCV INV (TM) RL OFF/(TX) RCV NORM (TM) RL OFF/ (TX) RCV NORM (TM) RL ON Switch - The receive (transmit, DCE mode) clock polarity switch controls which clock pulse edge the mainframe is expecting to find valid data on. The switch also controls the Remote Loopback (RL) (TM, DCE mode) lead.

When the FIREBERD is configured as the DTE (interface emulation control switch set to DTE), setting the receive clock polarity (RECEIVE CLOCK INVERT) switch to the RCV INVERT RL OFF (up) position causes the FIREBERD to expect valid receive data on the rising edge of the receive timing clock source. Setting the switch to the RCV NORM RL OFF (middle) position causes the FIREBERD to expect valid receive data on the falling edge of the receive timing clock source. The middle switch position provides the normal clock/data timing relationship required by the EIA RS-449 standard. The RL lead is OFF in both positions. Setting the switch to the RCV NORM RL ON (bottom) position maintains the normal clock/data timing relationship as does the middle switch position, but the RL lead is turned ON.

When the FIREBERD is configured as the DCE (interface emulation control switch set to DCE TT or DCE ST and adaptor cable attached), setting the transmit clock polarity (TRANSMIT CLOCK INVERT) switch to the **(TX) INVERT (TM) OFF** (up) position causes the FIREBERD to expect valid send data on the rising edge of the selected clock source (TT or ST). Setting the switch to the **(TX) NORM (TM) OFF** (middle) position causes the FIREBERD to expect valid send data on the falling edge of the selected clock source. The middle switch position provides the normal clock/data timing relationship required by the EIA RS-449 standard. The Test Mode (TM) lead is OFF in both switch positions. Setting the switch to the **(TX) NORM (TM) ON** (bottom) position maintains the normal clock/data timing relationship as does the middle switch position, but the TM lead is turned ON.

DCE TT/DTE/DCE ST Switch - The emulation switch controls the mainframe emulation operation, i.e., DTE or DCE with TT or ST.

The **DCE TT** position configures the mainframe for DCE operation and sends SD and Terminal Timing (TT) to the FIREBERD receive section for analysis.

The **DTE** position configures the mainframe for DTE operation. TT is generated by the mainframe depending on the generator clock setting (GEN CLK switch on FIREBERD 6000 and SETUP GENERATOR CLOCK menu on FIREBERD 4000).

Thee **DCE ST** position configures the mainframe for DCE operation and sends SD and the internally generated ST clock (ST, DCE only leads) to the FIREBERD receive section for analysis.

(RCV) TX INVERT (—) LL OFF/(RCV) TX NORM (—) LL OFF/(RCV) TX NORM (—) LL ON Switch - The transmit (receive, DCE mode) clock polarity switch controls which clock pulse edge the mainframe is expecting to find valid data on. The switch also controls the DTE Local Loopback (LL) lead.

When the FIREBERD is configured as the DTE (emulation switch set to DTE), setting the transmit clock polarity (TRANSMIT CLOCK INVERT) switch to the TX INVERT LL OFF (up) position causes send data to be valid on the rising edge of the selected clock source. Setting the switch to the TX NORM LL OFF (middle) position causes send data to be valid on the failing edge of the selected clock source. The middle switch position provides the normal clock/data timing relationship required by the EIA RS-449 standard. The LL lead is OFF in both positions. Setting the switch to TX NORM LL ON (bottom) position maintains the normal clock/data timing relationship as does the middle switch position, but LL is turned ON.

When the FIREBERD is configured as the DCE (emulation switch set to DCE TT or DCE ST and adaptor cable attached), setting the receive clock polarity (RECEIVE CLOCK INVERT) switch to the (RCV) INVERT (—) OFF (up) position causes the FIREBERD to generate valid receive data on the rising edge of the receive timing clock source. Setting the switch to the (RCV) NORM (—) OFF (middle) position causes the FIREBERD to generate valid receive data on the falling edge of the receive timing clock source. The middle switch position provides the normal clock/data timing relationship required by the EIA RS-449 standard. Setting the switch to the (RCV) NORM (—) ON (bottom) position maintains

the normal clock/data timing relationship as does the middle position, however, it does not have a secondary function.

2.2.2 Interface Connector

The interface connector is a female 37-position D-type connector which allows connections to EIA RS-449 compatible DTE and DCE devices. The connector pin assignments are listed in Table 2-1 and defined by the EIA RS-449, RS422-A (CCITT V.11), and RS-423-A (CCITT V.10) interface standards. Only those pin assignments listed in Table 2-1 are provided by the interface connector.

Table 2-1. RS-449 Interface Connector Pin Assignments

Pin	Circuit Designation		Cotococ	Signal	Danasiatian		
FIII	RS-449	CCITT	Category	Direction	Description		
1					Shield ¹		
3	ST (A)		I	output	DCE Send Timing (DCE mode only) ²		
4	SD (A)	I	I	output	Send Data (TD)		
5	ST (A)	103	· I	input	Send Timing (SCT)		
6	RD (A)	114	I	input	Received Data (RD)		
7	RS (A)	104	I	output	Request To Send (RTS)		
8	RT (A)	105	1	input	Receive Timing (SCR)		
9	CS (A)	115	I	input	Clear To Send (CTS)		
10	LL	106	II	output	Local Loopback (LL)		
11	DM (A)	107	I	input	Data Mode (DSR)		
12	TR (A)	108/2	I	output	Terminal Ready(DTR)		
13	RR (A)	109	I	input	Receiver Ready (RLSD)		
14	RL	140	II	output	Remote Loopback (RL)		
17	TT (A)	113	Į	output	Terminal Timing (SCTE)		
18	TM	142	II	input	Test Mode (TM)		
19	SG	102			Signal Ground ¹		
20	RC	102b	II	·	Receive Common ¹		
21	ST (B)		I	. output	DCE Send Timing (DCE mode only) ²		
22	SD (B)	103	I	output	Send Data (TD)		
23	ST (B)	114	I	input	Send Timing (SCT)		
24	RD (B)	104	I	input	Receive Data (RD)		
25	RS (B)	105	I	output	Request To Send (RTS)		
26	RT (B)	115	I	input	Receive Timing (SCR)		
27	CS (B)	106	I	input	Clear To Send (CTS)		
29	DM (B)	107	I	input	Data Mode (DSR)		
30	TR (B)	108/2	I	output	Terminal Ready (DTR)		

Table 2-1. RS-449 Interface Connector Pin Assignments

Pin	Circuit Designation		Category Si	Signal	Description	
	RS-449	CCITT	Category	Direction	Description	
31	RR (B)	109	1	input	Receiver Ready (RLSD)	
35	TT (B)	113	I	output	Terminal Timing (SCTE)	
37	SC	102a	II		Send Common ¹	

- 1. Pins 1, 19, 20, & 37 are connected to signal ground.
- 2. Only used in DCE mode. Requires adaptor cable, Model 10210.

2.3 FUNCTIONAL DESCRIPTION

The RS-449 DTE/DCE Data Interface converts the signal characteristics specified by the EIA RS-449 standard to the TTL signal levels used by the FIREBERD to analyze and test circuit operation (see Figure 2-2). This interface enables the FIREBERD to operate as the DTE when testing DCEs. The interface can also operate as the DCE when the DTE/DCE adaptor cable is attached (cable supplied with interface) to test the DTE.

The interface driver and receiver circuits are designed to accommodate two circuit categories described in the EIA RS-449 standard. Category I circuits are implemented with either RS-422-A/V.11 (balanced) or RS-423-A/V.10 (unbalanced) designed drivers and receivers. Category 2 circuits are implemented with RS-423-A/V.10 designed drivers and receivers. Both types of circuits are available through the interface. The categories and applicable circuits are indicated in Table 2-1.

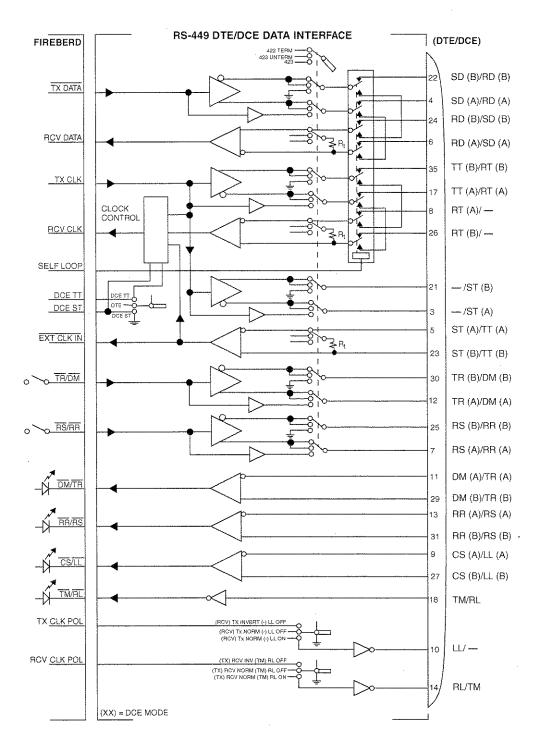


Figure 2-2. RS-449 DTE/DCE Data Interface Block Diagram

Synchronous, asynchronous (not in the 4000), or recovered timing (requires option 6004) can be used with this interface. With asynchronous timing, data analysis can be performed at speeds up to 20 kb/s. With synchronous and recovered timing, operating with RS-423/V.10 (unbalanced) circuits, data analysis is

possible at speeds up to 130 kb/s. With RS-422/V.11 (balanced) circuits, operation at speeds up to 520 kb/s is possible with recovered timing and 15 Mb/s with synchronous timing.

2.3.1 Operating as the DTE

The RS-449 DTE/DCE interface is configured to perform like the DTE by attaching the standard DTE-to-DCE cable (see Appendix A) to the interface connector and selecting the DTE timing mode from the interface panel. When testing RS-449 DCE circuits, the DCE normally supplies ST and RT to the FIREBERD through the ST and RT leads. Depending on the mainframe generator clock setting, the FIREBERD generates SD and TT coincident with the ST clock or ignores the ST leads and generates SD and TT coincident with the mainframe GEN CLK IN input (BNC connector on rear panel) or internal timing source. RD and RT are received for analysis.

The two mainframe interface switches control the RS and TR leads in the DTE mode. The Clear to Send (CS), Receiver Ready (RR), Data Mode (DM), and Test Mode (TM) leads are monitored and their status is displayed on the FIREBERD front panel.

2.3.2 Operating as the DCE

The RS-449 DTE/DCE interface can be configured to emulate the DCE by attaching the DTE/DCE adaptor cable (included with interface and shown in Appendix A) to the interface connector and selecting one of two DCE timing modes. When testing RS-449 DTE circuits, the FIREBERD supplies send timing to the DTE through the ST (DCE only) leads (see Table 2-1). The DTE returns both SD and TT to the FIREBERD.

The two DCE timing modes are selectable from the interface panel: DCE TT and DCE ST. In the DCE TT mode, SD and TT are sent to the FIREBERD receive section for analysis. In the DCE ST mode, SD and the internally generated ST (DCE only) are sent to the FIREBERD receive section for analysis. Depending on the mainframe generator clock setting, RD and RT are generated coincident with TT from the DTE, or coincident with the mainframe GEN CLK IN input (BNC connector on rear panel) or internal timing source.

At the DTE end of the DTE/DCE adaptor cable, CS is directly tied to RS. The two mainframe interface switches control the RR and DM leads. The TR, RS, LL, and RL leads are monitored and their status is displayed on the FIREBERD front panel.

2.3.3 Self-Loop Testing

The interface can be tested using the mainframe self-loop test switch. When activated, the interface SD and TT outputs are looped back to the RD and RT inputs (see Figure 2-2). The loop test tests the drivers and receivers used during normal operation. User connections do not have to be removed during the loop test.

SECTION 3 INSTALLING AND SETTING UP THE INTERFACE

3.1 INTRODUCTION

This section describes how to install and set up the RS449 DTE/DCE Data Interface with each of the FIREBERD mainframes.

NOTE

Configure the FIREBERD and RS-449 interface before connecting it to the circuit being tested. This will avoid unnecessary troubleshooting and circuit downtime.

3.2 INSTALLING THE INTERFACE

Turn the AC power OFF to the FIREBERD mainframe before installing the interface module.

- (1) Turn the AC power off to the FIREBERD.
- (2) Facing the FIREBERD rear panel, insert the interface into the opening with its plastic cover facing down and PC (printed circuit) board facing up.
- (3) Press the module into the FIREBERD until the interface panel is flush with the rear panel.
- (4) Secure the interface with the fasteners on interface panel.
- (5) Turn the AC power on and perform self-loop test on the interface.

3.3 INTERFACE SETUP

- (1) Set the interface control switch to the appropriate position as indicated.
 - 422 TERM Recommended for testing balanced (RS-422/V.11) circuits operating up to 10 Mb/s.
 - 422 UNTERM Recommended for testing balanced (RS-422/V.11) circuits operating up to 200 kb/s.
 - 423 Recommendedfortestingunbalanced(RS-423/V.10) circuits operating up to 20 kb/s.
- (2) Set the emulation control switch to the appropriate setting as indicated.
 - DCE TT Configures the mainframe for DCE operation with TT acting as the timing source. Requires DTE/DCE adaptor cable, Model 10210.

- DTE Configures the mainframe for DTE operation. Set generator clock source as required.
- DCE ST Configures the mainframe for DCE operation with ST acting as the timing source. Requires DTE/DCE adaptor cable, Model 10210.
- (3) Set the receive (transmit, DCE mode) clock polarity switch to the appropriate position as indicated.
 - (TX) RCV INV (TM) RL OFF The FIREBERD expects valid RD (SD) on the rising edge of RT (clock source). RL (TM) is OFF.
 - (TX) RCV NORM (TM) RL OFF The FIREBERD expects valid RD (SD) on the falling edge of RT (clock source). RL (TM) is OFF.
 - **(TX) RCV INV (TM) RL ON** The FIREBERD expects valid RD (SD) on the falling edge of RT (clock source). RL (TM) is ON.
- (4) Set the transmit (receive, DCE mode) clock polarity switch to the appropriate position as indicated.
 - **(RCV) TX INVERT (—) LL OFF** The FIREBERD causes SD (RD) to be valid on the rising edge of the selected clock source. LL is OFF.
 - **(RCV) TX NORM (—) LL OFF** The FIREBERD causes SD (RD) to be valid on the falling edge of the selected clock source. LL is OFF.
 - **(RCV) TX NORM (—) LL ON** The FIREBERD causes SD (RD) to be valid on the falling edge of the selected clock source. LL is ON.
- (5) Refer to Section 4 to setup the FIREBERD 6000 and Section 5 to set up the FIREBERD 4000.

NOTE

Connecting the FIREBERD and RS-449 DTE/DCE Data Interface to a live circuit will interrupt customer operations. Verify circuit activity before connecting the FIREBERD.

SECTION 4 SETTING UP THE FIREBERD 6000

4.1 INTRODUCTION

This section describes how to set up the FIREBERD 6000 with the RS-449 DTE/DCE Data interface. Refer to the FIREBERD 6000 Operating Manual for mainframe operating procedures.

NOTE

Configure the FIREBERD before connecting it to the circuit being tested. This will avoid unnecessary troubleshooting and downtime.

4.2 FIREBERD 6000 MAINFRAME SET-UP

- (1) Turn the AC power ON, if necessary.
- (2) Set the **DATA** switch to the appropriate test pattern. Refer to the FIREBERD 6000 Operating Manual for valid test patterns.
- (3) Set the **GEN CLK** switch to the appropriate generator clock source:
 - SYNTH If the synthesizer is used, use the MENU switch to select the SYNTH FREO
 (synthesizer frequency) menu. Select the desired frequency from the soft keys or enter it through
 the keypad from 50 b/s to 15 Mb/s.
 - INTF Provides the generator clock through the interface received clock in synchronous mode and recovered clock in recovered clock mode.
 - BNC (GEN CLK IN connector on rear panel). Allows an input from an external clock source.
- (4) Set the **TIMING MODE** switch to the appropriate timing mode as required:
 - **SYNC** Selects the synchronous timing mode. RS-423/V.10 (unbalanced) operation allows data rates up to 130 kb/s. RS-422/V.11(balanced) operation allows data rates up to 15 Mb/s.
 - **ASYNC** Selects the asynchronous timing mode (data rates up to 20 kb/s).
 - **RECOVD** Selects the recovered timing mode. The recovered clock option 6004 must be installed. RS-423/V.10 (unbalanced) operation allows data rates up to 130 kb/s. RS-422/V.11 (balanced) operation allows data rates up to 520 kb/s.
- (5) Use the **MENU** switch to select the **INTF SETUP** (interface setup) function. The soft keys are labeled INT232 and RS-449.
- (6) Press the RS-449 soft key to select the RS-449 DTE/DCE Interface.
- (7) Select the applicable categories and results displays from the **ANALYSIS RESULTS** panel. Refer to the FIREBERD 6000 Operating Manual for applicable results displays.

- (8) Select the desired ANALYSIS MODE (right of ANALYSIS RESULTS panel), CONTINUOUS or SINGLE.
- (9) Connect the interface cable between the FIREBERD and circuit being tested.
 - Use the standard cable (Model 10215, 10417, or equivalent) to test the DCE.
 - Use the DCE/DTE adaptor cable (Model 10210 or equivalent) to test the DTE.
- (10) Perform circuit testing and analysis as required.

4.3 MAINFRAME AUXILIARY FUNCTIONS

The FIREBERD can control the interface clock polarity switches through Auxiliary Functions 05, 01, and 02. When configured for DTE operation and the Auxiliary Function 05 (INTF CONTROL) is set to F-BERD (default), the interface clock polarities are controlled through Auxiliary Functions 01 (GEN CLK POL) and 02 (RCVR CLK POL). The interface clock switches only control the LL and RL leads. When configured for DCE operation, the interface clock switches only control the TM lead. When Auxiliary Function 05 is set to INTF, the interface clock switches are enabled.

4.4 MAINFRAME PRINTER OPERATION

Refer to the FIREBERD 6000 Operating Manual for printer set-up and operating instructions.

SECTION 5 SETTING UP THE FIREBERD 4000

5.1 INTRODUCTION

This section describes how to set up the FIREBERD 4000 with the RS-449 DTE/DCE Data Interface. Refer to the FIREBERD 4000 Operating Manual for mainframe operating procedures.

NOTE

Configure the FIREBERD before connecting it to the circuit being tested avoiding unnecessary troubleshooting.

5.2 FIREBERD 4000 MAINFRAME SET-UP

- (1) Turn the AC power ON, if necessary.
- (2) Use the SETUP CATEGORY switch to select the **INTERFACE** set-up menu. Press the RS-449 soft key to select the RS-449 interface. The mainframe cannot control the interface switches.
- (3) Use the **SETUP CATEGORY** switch to select the **GENERATOR CLOCK** setup menu. Press the appropriate soft key to select the desired generator clock source:
 - **INTRNL** Allows the selection of one of the fixed speeds from those displayed or if the synthesizer option is installed, manually enter the frequency from 50 b/s to 15 Mb/s.
 - INTF Provides the generator clock through the interface received clock.
 - BNC (GEN CLK IN connector on rear panel). Allows an input from an external clock source.
- (4) Use the SETUP CATEGORY switch to select the PATTERN set-up menu. Press the appropriate soft key to select the desired test pattern. Refer to the FIREBERD 4000 Operating Manual for valid test patterns.
- (5) Select the applicable categories and results displays from the **ANALYSIS RESULTS** panel. Refer to the FIREBERD 4000 Operating Manual for applicable results displays.
- (6) Connect the interface cable between the FIREBERD and circuit being tested.
 - Use the standard cable (Model 10215, 10417, or equivalent) to test the DCE.
 - Use the DCE/DTE adaptor cable (Model 10210 or equivalent) to test the DTE.
- (7) Perform circuit testing and analysis as required.

5.3 MAINFRAME PRINTER OPERATION

Refer to the FIREBERD 4000 Operating Manual for printer set-up and operating instructions.

SECTION 6 INTERFACE SPECIFICATIONS

6.1 INTRODUCTION

Table 6-1 lists the specifications for the RS-449 DTE/DCE Data Interface.

Table 6-1. RS-449 DTE/DCE Data Interface Specifications

Item	Specification
RS-449 Category 1 circuits:	
(RS-423/RS422 TERM/UNTERM)	Send Data (SD).
	Received Data (RD).
	Terminal Timing (TT).
	Send Timing (ST).
	Receive Timing (RT).
•	Request to Send (RS).
	Clear to Send (CS).
	Receiver Ready (RR).
	Terminal Ready (TR).
	Data Mode (DM).
RS-449 Category 2 circuits:	
(RS-423/V.10 only)	Local Loopback (LL).
•	Remote Loopback (RL).
	Test Mode (TM).
RS-423/V. 10 operation:	
Timing modes/speeds:	Asynchronous: 20 kb/s.
	Synchronous: 130 kb/s.
	Recovered timing: 130 kb/s.
Data/Control:	
Mark (binary I)/OFF:	Negative polarity.
Space (binary 0)/ON:	Positive polarity.
Line drivers:	
Output voltage:	150 mA max.
Short circuit current:	Model 40200-01, 1 microsecond typical.
Output rise time:	Model 40200-02, 4 microseconds typical.
Receivers:	·
Load impedance:	2000 ohms minimum.
Input threshold voltage:	±0.25 V.
RS-422/V.11 operation:	
Timing modes/speeds:	Asynchronous: 20 kb/s.
	Synchronous: 15 Mb/s.
	Recovered timing: 520 kb/s.

Table 6-1. RS-449 DTE/DCE Data Interface Specifications (Continued)

Item	Specification
RS-422/V.11 operation (continued)	
Data/Control:	
Mark (binary I)/OFF:	Lead (A) more negative than lead (B).
Space (binary 0)/ON:	Lead (A) more positive than lead (B).
Line drivers:	
Output differential voltage:	2.0 V minimum with 100-ohm load.
Short circuit current:	150 mA maximum.
Output rise time:	20 ns maximum.
Terminated line receivers:	
Load impedance:	100 ohms ±10%.
Differential input threshold voltage:	±0.25 V.
Unterminated line receivers:	
Load impedance:	2000 ohms minimum.
Differential input threshold voltage:	±0.25 V.

SECTION 7 MAINTENANCE AND SERVICE

7.1 INTRODUCTION

This section contains information on maintenance and service for the RS-449 DTE/DCE Data Interface, including TTC's warranty policies and repair procedures.

7.2 MAINTENANCE

7.2.1 In Case of Difficulty

If the mainframe totally fails to operate after installing the interface in the FIREBERD mainframe, (i.e., no panel indicators light), check the following items.

- Verify that the supply line voltage is present.
- Verify that the AC line cord is supplying the line voltage to the mainframe.
- On the FIREBERD mainframe, verify the proper line voltage selection.
- On the FIREBERD mainframe, verify the fuse is not blown and that it is correct for the supplied line voltage.
- Verify the interface is properly seated into the mainframe.

If some of the indicators light but the unit fails to operate, verify that the interface installed is the correct type and that it is properly installed. Be sure to turn the mainframe power off before trying to remove or reseat the interface. If another interface module is available, turn off the power and substitute the other interface.

If troubles still persist, follow the self-test procedures in the FIREBERD Operating Manual as an aid in localizing the problem. If the mainframe continues to be inoperative, refer to the following sections for service information, or call the TTC Customer Service Department for assistance.

7.3 SERVICE

7.3.1 Warranty Policy

All equipment manufactured by Telecommunications Techniques Corporation (TTC) is warranted against defects in material and workmanship. This warranty applies only to the original purchaser and is nontransferable unless express written authorization of the warranty transfer is granted by TTC.

Data interfaces, accessories, cables, breakout boxes, and all equipment (other than FIREBERD mainframes) will be repaired or replaced (at our option), at no charge, for a period of one (1) year after shipment to the customer.

Liability under this warranty extends only to the replacement value of the equipment. This warranty is void if:

- (1) Equipment has been altered or repaired without specific written authorization from TTC.
- (2) Equipment is installed or operated other than in accordance with instructions contained in TTC literature and operating manuals.

No other warranty is expressed or implied. TTC is not liable for any direct, indirect, incidental, or consequential damages.

7.3.2 In-Warranty Service

Equipment in warranty must be returned to the factory of authorized service center with shipping prepaid. The equipment should be packed and shipped in accordance with instructions in Section 7.3.4, Equipment Return Instructions. Before returning any equipment, the customer must obtain a Return Authorization (RA) number by contacting the nearest TTC Repair Center. The RA number should appear on all paperwork and be clearly marked on the outside of the shipping container.

After the equipment is repaired by TTC, it is tested to applicable specifications and returned to the customer with shipping prepaid. A brief description of the work performed and the materials used is provided on the Equipment Repair Report furnished with the returned equipment.

7.3.3 Out-of-Warranty Service

The procedure for repairing out-of-warranty equipment is the same as the one used for equipment still in warranty. However, there is a minimum charge applied to each request for out-of-warranty service. The minimum charge guarantees the customer an estimate of the repair costs and is used as credit against actual materials and labor costs should the equipment be repaired. Contact the TTC Repair Department for specific information on the minimum out-of-warranty repair charge.

The customer will be billed for parts plus standard labor rates in effect at the time of the repair. The customer will also be required to furnish a purchase order number before repair work can be started, and a hard copy of the purchase order must be received by TTC before the repaired equipment may be shipped to the customer. A description of the labor and materials used is provided in the Equipment Repair Report.

Once an out-of-warranty repair is made, the repaired part or component is warranted for one (1) year. This warranty applies only to the part or component that was repaired; other parts or components are not covered under the one (1) year repair warranty.

7.3.4 Equipment Return Instructions

To all equipment returned for repair, the customer should attach a tag that contains the following information.

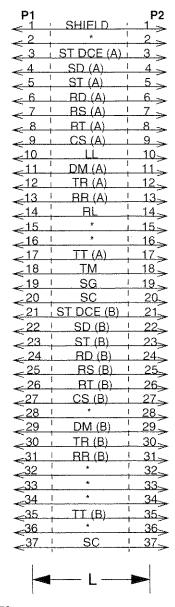
- (1) Owner's name and address.
- (2) A list of equipment being returned and the corresponding serial number(s).
- (3) A detailed description of the problem or of the service requested.
- (4) The name and telephone number of the person to contact regarding questions about the repair.
- (5) The Return Authorization (RA) number.

If possible, return the equipment using the original shipping container and material. If the original container is not available, the unit should be carefully packed so that it will not be damaged in transit; when needed, appropriate packing materials can be obtained by contacting TTC's Repair Department. TTC is not liable for any damage that may occur during shipping. The customer should clearly mark the TTC-issued RA number on the outside of the package and ship it prepaid and insured to TTC.

APPENDIX A CABLE DIAGRAMS

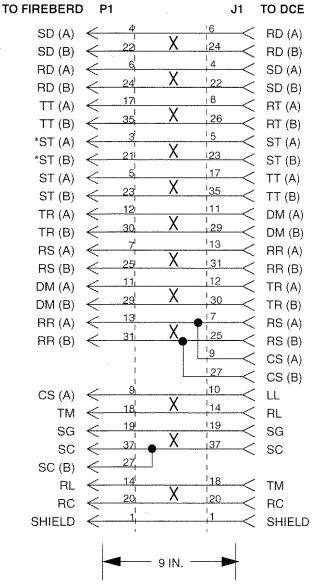
A.1 INTRODUCTION

This appendix provides cable diagrams for the TTC cables mentioned in this manual.



NOTES: P1/P2 - RS-449 37-POSITION MALE D CONNECTORS L - MODEL 10215, 6 FT.; MODEL 10417, 10 FT.

Figure A-1. FIREBERD-to-DCE Adaptor Cable, Model 10215/10417



NOTES:

- P1 RS-449 37-POSITION MALE D CONNECTOR
- J1- RS-449 37-POSITION FEMALE D CONNECTOR
- * ONLY FOR DCE OPERATION
- X TWISTED PAIR

Figure A-2. DTE/DCE Adaptor Cable, Model 10210

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